Allday Time Systems Ltd
Lynchford House, Lynchford Lane, Farnborough, Hampshire. GU14 6JD

+44 (0)1252544457

West London Mental Health **NHS**
NHS Trust

Time Attendance with Biometric Terminals - A Case Study

Organisation

Since its launch in 1948, the NHS has grown to become the world's largest publicly funded health service. It was born from a long-held ideal that good healthcare should be available to all, regardless of wealth; a principle that remains at its core. The NHS covers everything from antenatal screening and routine treatments for long-term conditions, to transplants, emergency treatment, and mental health care.

West London Mental Health NHS Trust is one of the largest and most diverse providers of NHS mental health services in the UK, serving a population of around 700,000 people in the London boroughs of Ealing, Hammersmith & Fulham and Hounslow. The Trust provides both inpatient and community care and treatment for around 20,000 people each year, employing nearly 3,200 people to carry out its duties.

Business Sector:	Healthcare – Mental Health.
Number of employees:	3,160 (The NHS as a whole employs more than 1.7m people)

The Business Need

The West London Mental Health Trust operates across a number of sites, as well as in the community. These sites are diverse, and some serve specialised functions, including: Broadmoor Hospital – one of only three high security mental health hospitals in the UK; The Cassel – a specialist inpatient service for people with personality disorders; and The Gender Identity Clinic – the largest service of its kind in the world. The existing card-based time attendance record system was outdated and unwieldy to operate with the number of sites and the variety of shifts. In addition, security of access and hygiene factors needed to be taken into consideration when thinking about a possible replacement. Allday Time Systems Ltd are a long standing time recorder and attendance supplier to the NHS, now serving over 80 NHS trusts in the UK, and were therefore approached to put forward a proposal. Biometric technology can assure maximum security, while maintaining clinical hygiene levels and providing all the attendance data required.

Key Targets
- Accurate attendance records for support staff across a variety of shifts covering 24 / 7.
- The need for accurate Biometric identification of staff for attendance.
- Requirement for the biometric method to be 100% usable by all staff.
- The biometric solution should be minimal contact to help maintain high hygiene standards

The solution

The proposed solution was the Allday Time Manager - Workforce Management System with PalmReader Biometric terminals. These terminals take full advantage of Fujitsu Palm Secure technology (palm vein readers) giving maximum Biometric identification security. They are easy to use, and the contactless readers ensure hygiene is maintained. The proposed system could easily handle the complex and varied 24-hour working

Allday Time Systems Ltd
Lynchford House, Lynchford Lane, Farnborough, Hampshire. GU14 6JD

+44 (0)1252544457

arrangements, as well as provide live roll call reporting straight from the site managers desktop when required. Shift managers would also be able to access the employee status panel which highlights any unusual staff absences that need addressing.

Products supplied

Allday Time Manager
Workforce Management Software.
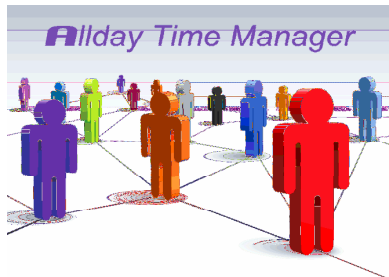
PalmReader Biometric terminals
including Fujitsu Palm Secure technology

The result

The System was initially installed at 11 locations across the Trust covering approximately 400 support staff, and providing access to reliable, current attendance information for 30 managers.

Benefits
- Positive identification ensuring accurate attendance records.
- Solution is practical, hygienic, and can be used by all staff.
- Local managers can access attendance records.
- Improved access security.
- Centralised system support.
- Ongoing cost saving on consumables.

Allday Time Manager is suitable for all types of organisation – large or small

**Call us NOW to discuss your requirements
01252 544457**

sage
Developer

INVESTORS
IN PEOPLE

FUJITSU
Developer